



Case Study - Janes Family Foods



Jovian Technology's Europa Anti-Spam & Email Appliance delivers excellent fail-over redundant Email Server at Janes Family Foods

As Chief Information Officer, Philip T. McConnell explains: "At Janes Family Foods Ltd., email is an indispensable business tool used to communicate with suppliers, customers and government agencies. Janes had been using an Anti-Spam product which had been doing an adequate job but was becoming too cumbersome to manage. The Network Administrator sifted through hundreds of emails three to four times a day, every day checking for false positives; this consumed 2-3 hours of non-value added activity.

AE ComputArE, a trusted Value Added Reseller to Janes for over ten years, suggested we evaluate an Anti-Spam and Email Appliance from Jovian Technology. The no cost evaluation was much more than plugging in the appliance and leaving it; from the outset AE ComputArE partnered with Janes to answer any questions, perform analysis and even customize the product for our specific needs. The commitment to customer support has been nothing short of fantastic.

The combination of advanced multi-level Anti-Spam, OCR, keyword lists, virus detection, phishing attack detection and Real time Blackhole List detection is proving to be an excellent addition to the overall information security at Janes and has reduced managing spam to practically zero. The intuitive interface is easy to learn for any level of user and allows them to manage their communications and White and Black Lists.

Filtering Processing is all done by the Europa appliance leaving our email server to concentrate on processing emails. The appliance can be an automatic fail-over redundant email server. This is excellent during the email server failure or maintenance, and email business continuity is guaranteed. Implementing the Europa Anti-Spam and Email Appliance has increased employee productivity, and allowed the IT group to direct more time toward other projects".

About Janes Family Foods

Janes Family Foods Ltd. has been serving Atlantic Canada & Ontario for over fifty years. It is a leading Canadian family-owned manufacturer of premium-quality and convenient frozen products. Their products can be found throughout grocery stores, restaurants, schools, hospitals and many other channels, under both the Janes' brand and various private label brands. The firm's goal is to provide meal solutions for every day of the week. Since 1969, the Janes family has been providing families across North America with "Homemade Goodness in Minutes". The slogan "from our family to yours" is truly accurate and has meaning.

About Jovian Technology Inc.

Jovian Technology is a Canadian company focused on delivering IT Infrastructure and Application products. Its offerings include the Europa Anti-Spam & Email Appliance, a versatile solution that is easy to manage and that can act as an automatic fail-over email server. Europa protects employee productivity and the integrity of corporate resources. In addition to its fully integrated hardware and software solutions, Jovian Technology offers Research, Engineering, and Consulting services. The company specializes in the development of embedded systems.

###

Contact:

Eric Wong
Jovian Technology Inc.
+1.905.366.0100 ext.81 +1.888.584.2584
ericw@joviantechology.com